



ImageSensing
systems

Precision decisions.

June 29, 2018

Dear Valued Partner:

Please accept this document as notification that effective July 15th, 2018, Image Sensing Systems, Inc. (ISS) will no longer be offering the Autoscope Pn-500 24V wide and Pn-500 24V narrow cameras for sale. The final shipments for this product will be July 15th, 2018. ISS will honor our warranty obligation for this equipment until July 15th, 2020 at which time we will no longer support or repair the product as it has reached the end-of-life. We strive to provide hardware support for years following the end of sale announcements.

The Pn-500 camera was introduced into the traffic management industry in 2010 and the parts necessary to build this product are now becoming obsolete. As a result, ISS must discontinue this model of video products.

Please contact your regional distributor, or ISS customer support to assist with an upgrade and maintenance replacement plan to fulfill your future video detection needs.

Affected Products or Service

Product	Part Number
Autoscope Pn-500-CAM-N-24	Pn-500-CAM-N-24
Autoscope Pn-500-CAM-W-24	Pn-500-CAM-W-24

Thank you for your continued business. We look forward to hearing from you on how we can assist you with your traffic management goals.

Sincerely,

Rick Maus
Product Manager, Autoscope

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